WINE COLLECTIVE DIRECT

Fulfilling Orders

Daily at 10pm, you will be emailed your Purchase Order/Fulfilment Request for all orders received in the last 24 hours.

Note: These sometimes filter into your junk/spam folder, so please check there if you are expecting one and it has not come through yet.

- There will be a separate email for each different destination, and the corresponding Purchase Order pdf will be included on the email.
- Fulfilment requests go to the main login email for your account, as well as the listed cc email address (if applicable).

Once you receive an order notification, follow these simple steps to ensure your wines are received correctly at our export warehouse in Auckland.

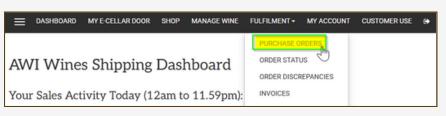
When possible, please do not combine orders going to different destination countries into the same box. If you must combine different destinations into one box, please include all packing slips and clearly mark the outside of the box with ALL destination countries for our logistics team to separate out on arrival at the warehouse.

Preparing your purchase order for dispatch

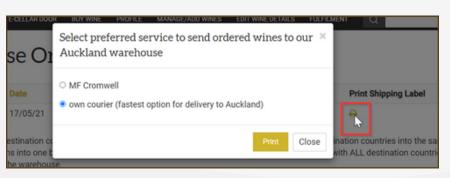
Print your packing lists & dispatch labels from FULFILMENT>
PURCHASE ORDERS

If you are using a facility like WineWorks to dispatch your wine to us, attach the shipping label to your order in their portal, or email them a copy.

Direct courier to our export warehouse is the fastest method. You can use our Napier, Blenheim, or Cromwell consolidated Mainfreight pallet; these arrive with us weekly.







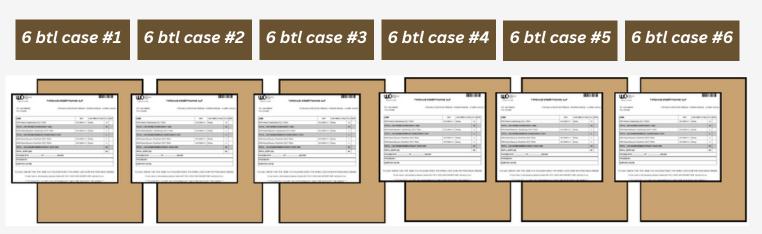


Preparing your purchase order for dispatch

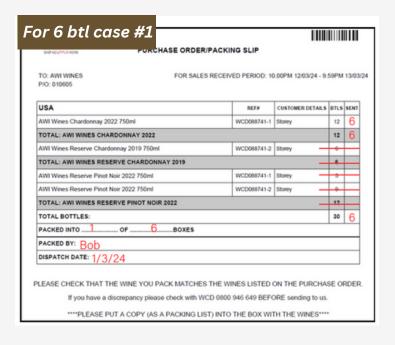
Example: 30x bottle Purchase Order

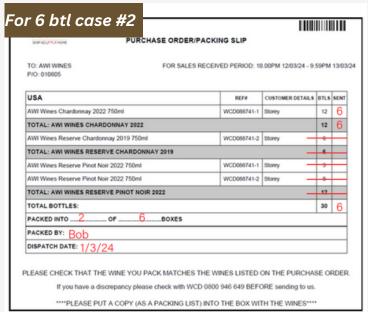
For a purchase order of 30 bottles, this would be split across a combination of multiple cases, e.g. 5x 6 btl cases.

2. Print as many multiples of the list & labels as boxes you're dispatching.



3. After retrieving your total 30 bottles for this purchase order, using the packing list, prepare to pack for receival by our warehouse. Indicate on each packing list what is in each respective 6 bottle case.





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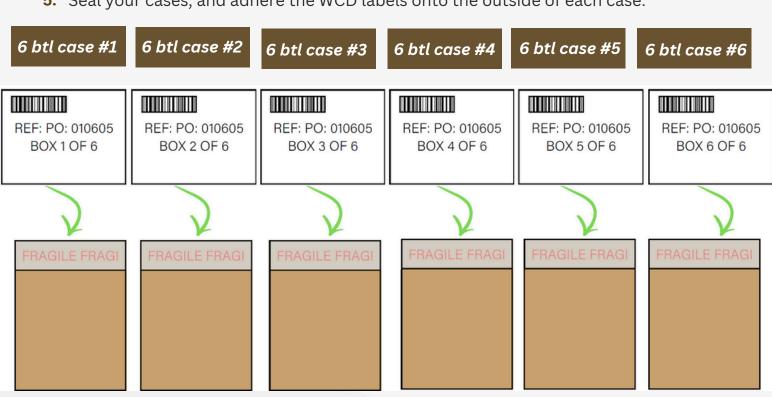
Preparing your purchase order for dispatch

Example: 30x bottle Purchase Order

4. Put your verified & completed packing list into each respective case



5. Seal your cases, and adhere the WCD labels onto the outside of each case.





Preparing your purchase order for dispatch

6. Click "Mark Sent" truck icon once the wines have been dispatched. Done!



